

APICS Sacramento

The Educational Society for Resource Management

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January, 2000

“Is It Time For An Overhaul?; Transforming The Distribution Center” Tuesday, January 18, 2000

Ms. Amy Alberg, HP Global Support Logistics

Ms. Alberg will discuss the current forces which are driving change in the today's distribution centers. The role of the distribution center (DC) in the supply chain is a strategic decision that effects supply chain cycle time and inventory availability. Ms. Alberg will discuss how to assess material handling processes and design effective process solutions so the DC is successful at product fulfillment by shipping the right product, the right time at the right cost. Warehouse technologies and results from past redesign projects will be reviewed as well.

ABOUT THE SPEAKER

Amy Alberg is presently a Logistics Project Engineer with Hewlett Packard's "Global Support Logistics" division. While in this role Ms. Alberg

has been responsible for the management of projects focusing on the design, business process engineering, and operational improvement of various distribution centers. These projects have included site selection, facility design and relocation in Hong Kong, as well as the implementation of several systems and operational improvement initiatives among HP's Roseville area warehouses. As a result of her efforts in overhauling a major 405,000 square foot warehouse in Lincoln, California, a 25% improvement in efficiency was realized. This location was featured as "Warehouse of the Month" in the May issue of Modern Materials Handling publication. Ms. Alberg has also had the opportunity to conduct global supply chain analyses, on the development of logistics capability to achieve supply chain improvement.

Registration Information

RSVP by Friday, January 14, 2000

To RSVP for this dinner meeting, please call 916-650-8660 or email Ed Mercado at Ed.Mercado@StarBuildings.net and provide the attendee's name, company and telephone number or fax/email address

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|-------------------------|----------------------------|
| 5:30 Registration | \$22.00 Members |
| 6:00 Dinner | \$25.00 Non-members |
| 7:00 Membership meeting | \$18.00 Full-time students |
| 7:20 Presentation | \$5.00 Speaker only |

Presentation will be held at the Hungry Hunter Restaurant on Bercut Ave. Sacramento.
Please call the Hungry Hunter at 916-441-2844 for directions.

President's Message

Tonight I received another call. "Do you have a few moments to respond to a survey?" the caller asked.

"Of course" I said even though I had other things to do. The caller then asked me a series of questions related to public perception of internationally recognized companies.

At one point during the volley of questions and answers, the surveyor opened up and declared that I must be used to taking tests because I had quick answers to most of the questions. I resisted the temptation to tell him all about APICS and certification.

It was at that point that the caller became human and not a boiler-room caller. In order to make his job more palatable, I began to supplement answers beyond the mundane "yes", "no", "frequently", "occasionally" and "no opinion" responses. At one point when he paused, I asked him if he was going to ask me "is that your final answer?". For the first time, the caller laughed.

And so it goes...Most of you reading this newsletter have jobs. Some of you are satisfied with the work that you do, and some are not. Well, that's life! But, find the simple ways to bring joy into whatever that you do. That's what the caller was doing in a job that was monotonous, boring, and subject to cruel comments from individuals unhappy with the intrusion into their personal time.

Our local chapter has done phone surveys a couple of times with better results than written surveys. It's unclear whether we'll do our next survey this year or next but the benefits are clear. People are too busy to fill out a survey and respond to it. They're irritated to get a phone call but the response rate and data collected are better.

As resource management professionals, we tend to forget about the other side and marketing. Yet, especially in today's economy, marketing activities drive most companies. Let's not continue to separate ourselves from the market and our operational activities; they are not mutually exclusive.

Your APICS chapter as well as others across the United States are working to improve our marketing activities. If you or a colleague would like to help APICS with marketing, please contact us. It's not our core competency and your knowledge and experience

could make a difference for us.

And if you can't wait for a survey, give us a call or **email** with your feedback. We really do want to know what your opinions are.

And the next time you encounter someone with a job you're glad you don't have, be sure to make their day a little brighter. After all, if we all followed that thinking, the work-world might be a better place to spend our time in.

Karen Hess, CPIM, CIRM
Chapter President

APICS Sacramento Calendar

December

No board or professional development meeting scheduled for this month.

January

11 Board meeting at Lyons on I-5 & Richards Blvd.
25 Professional development meeting. Ms. Amy **Alberg** will present, "Is It Time For An Overhaul?": Transforming The Distribution Center".

February

8 Board meeting at Lyons on I-5 & Richards Blvd.
22 Professional development meeting to be co-sponsored by the NAPM. Speaker to be Mr. Steven Kaye. Topic TBD.

CSUS Materials Management Certification Class Schedules

The 2000 Spring and Summer classes for the Certificate program are as follows:

- Master Planning - January 10-February 9 (no class Jan 17)
- Inventory Management - February 28-March 29
- Production Activity Control - April 10-May 3
- Just In Time - May 15-June 12
- Systems and Technologies - July 10-August 2
- Purchasing - August 14-September 11

Classes are held at Hewlett-Packard in Roseville Mondays and Wednesdays 6-8:30 pm.

For additional information, please contact Jackie Branch at (916) 278-4433 ext. 11.5.

Statistical Process Control Seminar

The California Manufacturing Technology Center (CMTC) & SMUD are offering a seminar entitled:

Put Statistical Process Control In Your Lean Manufacturing Tool Kit

What: Statistical Process Control (SPC) enables manufacturers to reduce costs, improve quality and increase production by charting variations, identifying causes and making process changes.

Why: Manufacturers can reduce scrap costs, avoid rework, and identify defects in raw materials quickly by systematically charting variances at each stage of production.

Speaker: Chad Cullen, co-founder of the International Quality Institute, Inc., was a pioneer in the application of Statistical Process Control. Cullen has provided training to more than 10,000 people worldwide and was honored as a Fellow of the American Society for Quality.

When: Wednesday, January 19, 2000

Where: Sacramento Municipal Utility District
6301 S Street Sacramento, CA

Time: 8:30 a.m. to 12:00 Noon

Cost: \$49 per person

Contact: SMUD Energy & Technology Center
(916) 732-6738

The California Manufacturing Technology Center (CMTC) is a private, nonprofit consulting organization established to help smaller manufacturers become more productive and competitive. The consultants assist in the areas of quality systems, management and business, manufacturing operations and organization development. CMTC's greater Sacramento regional center is located at 151 N. Sunrise Blvd., Suite 1305, Roseville, CA. Phone (916) 772-1006. www.cmtc.com

CPIM Testing And Y2K

We have some important news to pass along regarding the availability of certification testing in early January. Recognizing the importance of Y2K compliance, our testing provider, ASI, has performed extensive testing and contingency planning to eliminate any Y2K related service disruptions.

ASI is confident that no significant Y2K issues will arise with their testing service. However, as an added safety measure, ASI is suspending computer-based testing the first four days in January 2000.

Reservations have not been accepted from Monday, January 3d, - Thursday, January 6th. APICS testing will resume on Friday, January 7th.

This safety measure has been strategized to ensure that our candidates do not experience any Y2K related testing issues. We appreciate your understanding and patience.

Certification Online

The CPIM certification program is available on a computer near you. Weber State University, in partnership with APICS, has completed development of the seven exam preparation courses in the APICS Certified in Production and Inventory Management (CPIM) series for delivery award winning WSU On-line.

Each course developer/instructor is CPIM certified. has several years' experience in industry, and has taught the related courses in the traditional setting for many years. The courses are flexible and self-paced. You can start courses at the beginning of any month and you have three months to complete the courses. For more information on WSU On-line, check out <http://wsuonline.weber.edu>. You'll learn all about getting around this virtual campus. Be sure to visit the Continuing Education Center for detailed information on each of the APICS courses and how to register for them on-line. You can also contact Kristie Nielsen at 1-800-848-7700 ex. 6774 or E-mail knielsin@weber.edu

Newsletter Editor: Adam Thomas CPIM, CIRM

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